

netVESPA Release Report

October 2007 v8.5.5.0



Magenta netLogic

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1 Introduction

1.1 About this document

The netVESPA Release Report is designed to replace both the Release Notes and the Tariff News, and is intended to briefly summarise both tariff and technical information concerning a release. If more detailed information is required, please email support@magenta-netlogic.com with your request.

1.2 About this Release

netVESPA Pricing Tools release version 8.5.5.0 is classified as a Maintenance Release (see Appendix B).

1.3 Advice for Data Administrators

8550: If you have not previously installed 8500, please do so before installing this release, taking special care to follow the supplementary instructions that were provided with 8500. If you do not have a copy of these instructions, or have not previously installed any version of netVESPA, please contact Magenta Support

8550: There have been no updates to the site gazetteer with this release; no relocation of PoPs is required.

Tariff availability may need to be adjusted to take into account new tariffs with this release (see Section 2.1)

Please note that Windows Vista is not currently supported for netVESPA Solo/netIPT2000.

2 New in this Release

2.1 Tariff updates

The following carriers have updates in this release:

- Telstra (Australia): DDS Subrate X.50 tariffs are no longer available for new sale, and have been marked accordingly. New sale is defined as a circuit that is not an extension or addition to an existing DDS Subrate X.50 circuit (wholesale or retail)
- BT (UK) retail tariffs:
 - Kilostream – the variable per kilometre/year charge rises from £6.75 to £7.50 for all speeds. Fixed charges at the local ends are unchanged; there are no rises in connection fees.
 - Kilostream N – the less commonly used fractionals have seen their prices (fixed & variable/km) raised to that of the next standard speed, e.g. 192kbit prices have risen to match 256kbit, 384kbit now costs the same as 512kbit etc
 - Megastream – fixed rental charges for the CLZ and/or main links have increased by approximately 4.7%; the variable per kilometre charge have also increased by a similar amount, changes effective from 01/11/2007. Earlier changes to the Genus versions of the tariff effective from 31/03/2007 have also been included in this update.
 - Ethernet Extension Services (Retail) – this is a new retail product that is taking over from the former LES LAN/SAN products. Prices are effective from 01/10/2007. There are options for Managed and Unmanaged circuits, plus two resilience options, Option 1 with full diversity, or Option 2 with dual entry at building level. Bandwidths from 10Mbit/s to 10Gbit/s are offered. For End User Site to End User Site connections only. More details may be had from http://www.serviceview.bt.com/list/public/current/Private_Cir_boo/1309_d0e5.htm#1309-d0e5
 - BT Prime:
 - Kilostream & Kilostream N products as per the standard product above
 - Megastream – Genus versions of 2M-155M have seen the fixed rental charges rise by approx 17%, variable per km charges by 10%. The 140Mbits/s products (Standard, Premium, Genus) have now been withdrawn from the pricelists altogether.
 - Metrostream is verified unchanged
 - The Premium Gibabit Ethernet service has been added to the system; with prices effective from 12/01/2007, this service is available in the 0207 telephone code area of London only (Central London Zone), and is subject to stringent qualifying conditions. Minimum levels of 50 Client Accesses and 2 Hub sites (minimum 4km apart) are required, the purchasing entity must be an existing Prime customer, and the hub sites existing Prime sites. More details may be had from http://www.serviceview.bt.com/list/public/current/Prime_Service_boo/2096_d0e5.htm#2096-d0e5

- Telecom Tunisie: 16M & 34M tariffs have been added to the standard digital service. These high speed services have a limit of 10km between the connecting sites.
- Maroc Telecom (Morocco): 4x2M and 34M are no longer budgetary with rates effective from 01 June 2005; all other prices are verified as unchanged.
- China Telecom: the pricing structure implemented in the system is under review, and until this is complete it has been decided to suspend the pricing. All circuits will now return 'Case by Case'. It is intended to restore the pricing in 8.5.6.0.
- PSTN & PDN/Message tariffs: these voice tariffs have been unsupported since 2001 and not available to all scenarios since 2002, so have consequently been removed from the system entirely. It is not expected to return to PSTN Voice pricing within the lifespan of v8.x netVESPA.

2.2 Site Gazetteer

If a customer-specific installation makes use of on-net sites in the UK, a script has been included that will improve postcode-based lookup. This does not affect the general site gazetteer, only user-defined on-net sites.

2.3 Feature enhancements

There are no functional enhancements over the previous version.

2.4 Bugs fixed

There are no bug fixes over the previous version.

2.5 Other information

Exchange Rates from FT.com as of 29th October 2007 have been included.

Please note that Windows Vista is not currently supported for netVESPA Solo/netIPT2000.

3 Installation Instructions

3.1 Installation from disk

This distribution consists of:

- netSys.exe - Launcher from which netVESPA installation may be started. Release documentation is also accessible.
- SETUP.EXE - This installs the netVESPA Suite program files and databases.

This update will require 8GB minimum free disk space for installation. For more detailed System Requirements, please see ‘System Overview Requirements & Compliance.pdf’ in the Documentation folder on your CD.

Compatibility with previous release(s)

- netVESPA version 8.5.5.0 should not be installed over versions prior to **8.5.2.0**. If you require an installation over a version prior to this, please contact Support.
- Operating systems supported are Win2000 SP4, XP Professional SP2, Windows server 2003 SP1; Win9x is not supported. **There are no plans at present to support Windows Vista for netVESPA Solo/netIPT2000.**
- **Full Administrator rights are required for all installations.**

Installation (all products)

1. **Server: Stop the netVESPA Web server from the netVESPA Control Panel, and close applet.
Solo: Close netIPT2000 and netVESPA Solo**
2. Insert the CD - The netVESPA installation menu is displayed. If this does not happen, please double-click the CD-ROM icon in My Computer, or netvespa.exe in the CD root directory.
3. Follow the installation wizard. If third-party required software (ASP.NET 1.1/MSDE/Sun Java Plug-in) is not present, it will be installed automatically.
4. Installation will take 15-30 minutes depending on version and machine specification.
5. On first restart, please allow time for database upgrades to run; depending on version and machine specification, these may take between 15 minutes and 1 hour.

If you have user-defined data, you should first run netIPT2000 and allow the Tariff Update to proceed. We advise choosing “Yes” when asked if you wish to delete the databases after update, otherwise you will be prompted to run Tariff Update when you next start netIPT2000.

3.2 Known Issues

netVESPA Client/netVESPA Solo

- Under certain circumstances the Sun Java Plug-in may not install fully unless the installation is performed with full administrator rights. The install will not report this error.
- XP SP2 contains a Pop-up blocker that may affect report functionality for netVESPA client users; please see your IT team for resolution.
- Windows Vista is not currently supported for netVESPA Solo/netIPT.

netVESPA Web Server

- In the User Manager interface, the Save and Delete buttons may not be visible at lower screen resolutions without scrolling down.

4 Magenta netLogic Support Service

Support is available to users with active maintenance agreements for questions on netVESPA operation and application.

Support is available from 9.00 a.m. to 5.30 p.m. (UK time) Monday to Friday except for designated UK national holidays.

Contact:

Support Number	+44 (0)797 078 7678
UK Office Number	+44 (0)161 278 2585
Fax Number	+44 (0)161 278 2701
Tariff Support	tariffsupport@magenta-netlogic.com
Technical Support	support@magenta-netlogic.com

Alternatively you could try visiting the Frequently Asked Questions page of our website any time at www.magenta-netlogic.com. You can find the FAQ option in the Information menu.

Appendix B: Glossary of Terms

DA Release – a release containing client-specific data only.

Major Release – a code release containing changes in the underlying database structure or components used for server-side or client-side scripting, third-party APIs or GUIs, or significant feature enhancements.

Maintenance Release – a release containing data updates and minor bug fixes only.

Service Release – a release containing essential bug fixes only.

Site Gazetteer – country-specific database used to determine site locations in netVESPA